**CHARLES W. ‘Bill’ Ackerbauer**

7 prindle AvE., Johnstown, NY 12095

(518) 210-6181  Billackerbauer@gmail.com

PROFESSIONAL experience

**Fulton County Department of Social Services,** *July 2017 to present*

Senior Caseworker, Child Protective Services

* Supervising a unit of five CPS caseworkers
* Coordinating preparations for fair hearings and family court cases
* Coordinating with other agencies on multi-county CPS cases

**Fulton County Department of Social Services,** *February 2014 to June 2017*

Caseworker, Child Protective Services

- Investigating cases of child abuse and neglect and working with families to improve child-welfare outcomes

- Certifications include CPS Response and Advanced Forensic Interviewing of Children

**Fulton-Montgomery Community College**, *2008 to 2016*

 Adjunct instructor of English (part-time, evenings)

 *-* Taught courses in English literature, composition and grammar

**Fulton County Department of Social Services,** *October**2013 to February 2014*

Social welfare examiner, Medicaid Unit

 **The Leader-Herald**, *March 2007 to October 2013*

 Editor at a daily community newspaper.

- Wrote in-depth feature articles, with emphasis on lifestyles, culture, history, the environment and the arts

*-* Worked with managing editor to supervise the news staff

- Oversaw production of Sunday edition and weekday features

- Winner of several writing awards from the AP and NYNPA

- Edited stories for grammar, accuracy and style

- Created and managed newspaper’s social media presence

- Contributed commentary, graphic design and photography

**The University at Albany**, *Summer 2007 to Fall 2008*

 Lecturer (adjunct instructor) of journalism

**Global LT**, *Fall 2007*

 ESL tutor

- Worked one-on-one with executive from Mexico improve his written English in preparation for MBA studies

**The Daily Gazette,** *September 2002 to January 2007*

 Copy editor/page designer

**The University at Albany**, *Spring 2006*

 Writing Center tutor and researcher

**The University at Albany**, *Fall 2001 and Spring 2002*

 Lecturer (adjunct instructor) of journalism

**Fulton-Montgomery Community College**, *1999 to 2000*

 Adjunct instructor of English composition

 **The Leader-Herald**, *2000 to 2002*

 City editor

**The Saratogian**, *1998-99*

Copy editor/page designer/editorial writer

**Foster’s Daily Democrat**, Dover, N.H. *1997-98*

 Deputy editorial page editor/copy editor

Education

**Master of Arts, English**, *The University at Albany,* May 2007

 - Master’s thesis: “Knowing Home: Short Fiction from Fulton County, N.Y.”

**Bachelor of Arts, English Literature**, *Union College,* June 1996

 **Exchange student**, *AFS*, 1990-1991

 Full-year academic/cultural-exchange program in Jamaica, West Indies.

HONORS, Publications and AFFILIATIONS

- “My Place in the World,” essay reflecting on an encounter with writer Richard Russo, published Spring 2012 in *Union College Magazine*.

- Keynote speaker, Phi Theta Kappa induction ceremony at FMCC, 2011. Topic: “The Future of Journalism in the Democratization of Information.”

- National Endowment for the Humanities fellowship: Landmarks of American History and Culture workshop in Concord, Mass., July 2011.

- Board of Directors member, Johnstown School Museum, since 2011.

- First-place winner in the New York State Associated Press Writing Contest for Arts & Entertainment Writing in circulation category, 2010.

- Two-time winner of the New York News Publishers Association award for Distinguished Blog in circulation category, 2009 and 2010.

- Two-time winner of the New York State Associated Press Writing Contest for Best Newspaper Blog in circulation category, 2008 and 2009.

- Editor and co-author of Celebrating Johnstown, a book of historical texts and photographs commemorating 250th anniversary of Johnstown, N.Y., published by The Leader-Herald, 2008.

- Judge, New England Associated Press Writing Contest, 2008.

- Winner of the Eugene Garber Prize for Short Fiction at UAlbany, 2007.

- Judge, UAlbany’s William E. Rowley Journalistic Writing Contest, 2006.